

Financial Assistance Programs

Do you or someone you know need help paying your energy bill?

Elizabethtown Gas can connect you to financial assistance programs.



Program	Description	Contact Information
Universal Service Fund (USF)	The New Jersey Board of Public Utilities created the Universal Service Fund program to help low-income households pay for electric and natural gas service. Eligible New Jersey customers pay no more than 6% of their income for their natural gas and electric service. The USF program is administered by the New Jersey Department of Community Affairs.	Call: 866.240.1347 Visit: www.nj.gov/dca/divisions/dhcr/offices/usf.html
Home Energy Assistance Program (LIHEAP)	The Home Energy Assistance Program (LIHEAP) helps elderly, disabled and low-income New Jersey residents pay their energy bills. Payments vary depending on your income, household size, fuel type and heating region.	Call: 800.510.3102 Visit: www.nj.gov/dca/divisions/dhcr/offices/hea.html
Lifeline Assistance Program	Lifeline is a utility assistance program that offers \$225 to persons who meet the eligibility requirements of the Pharmaceutical Assistance to the Aged and Disabled program or who receive Supplemental Security Income.	Call: 800.792.9745 Visit: www.nj.gov/humanservices/doas/home/liflinedetail.html
NJ Shares	NJ Shares assists income-eligible households in paying their energy, telephone and water bills. New Jersey SHARES provides relief to people who are not eligible for other types of assistance.	Call: 866.657.4273 Visit: www.njshares.org
NJ Comfort Partners	NJ Comfort Partners is a free energy saving and energy education program for qualified low-income customers. The program helps you save energy and money and helps make your home more energy-efficient.	Call: 800.915.8309 Visit: www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners
Payment Assistance for Gas and Electric (PAGE)	The PAGE energy assistance program benefits homeowners and renters who are NJ residents; have not have received USF in the past 6 months or HEA within the last heating season; are facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service; and have a past history of making regular payments toward their utility bills.	Call: 855.465.8783 Visit: www.njpoweron.org

Customer Service

800.242.5830 Mon-Fri 7 a.m. to 8 p.m.

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www.elizabethtowngas.com

Programas de Asistencia Financiera

¿Usted o conoce de alguien que necesita ayuda para pagar sus facturas de servicios públicos?
Elizabethtown Gas puede conectarlo con programas de asistencia financiera.

Program	Description	Contact Information
Universal Service Fund (USF)	La Junta de Servicios Públicos de Nueva Jersey creó el programa Universal Service Fund para ayudar a las familias con bajos ingresos a que no destinen más del 6 % de sus ingresos para pagar el servicio de gas natural. El programa USF es administrado por el Departamento de Asuntos de la Comunidad de Nueva Jersey.	Llame al: 866.240.1347 Visite: www.nj.gov/dca/divisions/dhcr/offices/usf.html
Home Energy Assistance Program (LIHEAP)	El programa Home Energy Assistance Program (LIHEAP) ayuda a personas mayores, personas con discapacidades y residentes de Nueva Jersey con bajos ingresos a pagar las facturas de energía. Los pagos varían según los ingresos, el tamaño del grupo familiar, el tipo de combustible y la región de calefacción.	Llame al: 800.510.3102 Visite: https://www.nj.gov/dca/divisions/dhcr/offices/hea.html
Lifeline Assistance Program	Lifeline es un programa de asistencia con los servicios públicos que otorga \$225 a las personas que cumplen con los requisitos de elegibilidad del programa Pharmaceutical Assistance to the Aged and Disabled o que reciben beneficios del programa Supplemental Security Income.	Llame al: 800.792.9745 Visite: www.nj.gov/humanservices/doas/home/lifelinedetail.html
NJ Shares	NJ SHARES asiste a las familias con ingresos elegibles a pagar las facturas de energía, teléfono y agua. NJ SHARES proporciona ayuda a las personas que no son elegibles para otros tipos de asistencia.	Llame al: 866.657.4273 Visite: www.njshares.org
NJ Comfort Partners	NJ Comfort Partners es un programa gratuito de educación sobre energía y ahorro de energía para clientes con bajos ingresos que reúnen los requisitos. El programa lo ayuda a ahorrar energía y dinero, y a lograr que su casa tenga mayor eficiencia energética.	Llame al: 800.915.8309 Visite: www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners
Payment Assistance for Gas and Electric (PAGE)	El programa de asistencia de energía PAGE beneficia a los propietarios y arrendatarios que son residentes de Nueva Jersey, que no han recibido ayuda del programa USF en los últimos 6 meses o del LIHEAP durante la última temporada de calefacción, que enfrentan una situación de crisis que incluye un aviso documentado de deuda del servicio de gas o electricidad, y que tienen un historial de pagos regulares de las facturas de servicios públicos.	Llame al: 855.465.8783 Visite: www.njpoweron.org

Servicio al cliente: 800.242.5830 Lunes a viernes de 7 a.m. a 8 p.m.